

MOBILE TOUCH BANKING

Mobile Banking enables you to access your accounts and perform a variety of banking functions from the convenience of a mobile device, such as a cell phone or smart phone. There are three channels through which you can perform mobile banking:

- Text Message Banking
- Mobile Browser
- Downloadable APP

Touch Banking is a mobile banking application used to access your account information quickly and easily from your iPhone or Android. Use Touch banking to:

- Check account balances
- Review recent account activity
- Transfer money between accounts
- Find ATM and branch locations

REQUIREMENTS

If you choose to use Mobile Touch Banking you must **FIRST** enroll in **Internet (Online) Banking**, and have a mobile smartphone. If you have an older iPhone model, such as 2G or 3G, you will not be able to use Touchbanking. However, you may be able to use mobile browser or text messaging services. Once enrolled into Mobile Touch Banking, you can use your mobile device to view account balances, initiate fund transfers between accounts, view transaction history, and transaction details.

ENROLLING IN MOBILE TOUCH BANKING

To enroll in Mobile Touch Banking, access internet banking from the mfbusa.com website, using the mobile browser from your cell phone, a standard desktop or laptop computer.

1. Log in to Online Banking
2. From the overview page, click the "OPTIONS". The Options page appears
3. In the Mobile Banking Profile section, click Enroll Now
4. Review the Terms and Conditions for Mobile Banking from this page.
5. Select the I accept these Terms and Conditions check box
6. If desired, click Printer friendly page to print a hard copy of the Terms and Conditions for your records.
7. Click Continue
8. The Select Your Service page appears

9. Choose the services you would like to use with Mobile Touch Banking
 - a. **To download the Touchbanking APP, on your device:**
 - open Google Play or the App Store and search for Touchbanking
 - Enter the Merchants and Farmers Bank APP CODE 2053723311
 - Enter your Online User ID
 - Enter your Online Password
 - b. **Mobile Browser Banking:**
 - Check the box under “Other Services” next to Mobile Browser and follow prompts
 - c. **Text Banking:**
 - Check the box under “Other Services”, next to Text Messaging
10. Click Next. The system sends an activation code to your mobile device via text message. Noting the activation code expires after 24 hours.
11. Enter your activation code in the Activation Code text box
12. Click Activate. The activation successful page appears, indicating that your Mobile Touch Banking was successful. The system also sends a text message containing a short code to your mobile device
13. From the Time Zone drop-down list, select your time zone.
14. From the Eligible Accounts list, select the accounts you wish to have access to in Mobile Banking.
15. For each account you select, enter a nickname in the Texting Nickname text box
Note:
 - The Texting Nickname is a unique identifier (maximum of ten alphanumeric characters) for the account and the system uses it in text messages)
16. Click Continue.
17. Enter the phone number (including area code) for your mobile device in the Phone Number text Box
18. Review the information on the Mobile Phone Number page